

Terms and Conditions for CoraJCollection (CJC)

A. Return & Exchanges Policy:

1. **Returns:** We want you to be completely satisfied with your purchase from our site. If for any reason you are not, you may return the item(s) within 7 days from the date of delivery for an exchange, provided the item is in its original condition and packaging.
2. **Exchange Credits:** If you wish to exchange an item, please contact our customer service team within 7 days of delivery. We will assist you in selecting a replacement item and guide you through the exchange process. Exchanges are subject to product availability.
3. **Return Shipping:** Customers are responsible for the cost of return shipping, except in cases of our error or a defective item. We recommend using a trackable shipping method when returning items to ensure safe and traceable delivery.

B. Customer Privacy:

1. **Privacy Protection:** We take your privacy seriously. Our Privacy Policy outlines how we collect, use, and protect your personal information. By shopping on our site, you agree to our Privacy Policy.
2. **Secure Transactions:** We utilize industry-standard encryption technology to secure your payment information during the transaction process, ensuring your data is kept safe and confidential.

C. Shipping & Delivery Time:

1. **Shipping Methods:** We offer various shipping options, each with its associated delivery time frame. Shipping costs and estimated delivery times are provided during the checkout process.
2. **Delivery Times:** Please note that delivery times may vary based on your location and the selected shipping method. While we strive to meet estimated delivery times, delays may occur due to factors beyond our control. We will provide tracking information so you can monitor the

progress of your shipment. Standard Delivery time is 7-21 days from the time the order is placed.

D. Customer Responsibility:

1. **Order Accuracy:** It is the customer's responsibility to ensure the accuracy of all order details, including product selections, sizes, colors, quantities, and shipping address. Review your order carefully before finalizing the purchase.
2. **Contact Information:** Customers should maintain accurate contact information in their account profiles to ensure smooth communication and delivery.

E. Store Responsibility:

1. **Customer Service:** We are committed to providing excellent customer service. Our dedicated support team is available to assist you with any inquiries or concerns. Please contact us through our provided channels, and we will do our best to resolve any issues promptly.
2. **Product Quality:** We take great care in curating and delivering high-quality products. If you receive a defective or incorrect item, please reach out to us immediately, and we will make it right.

By shopping on CoraJCollection, you acknowledge and agree to these Terms and Conditions. We reserve the right to modify these terms as needed, and any changes will be posted on our website. We reserve the right to refuse service to anyone at any time. It is your responsibility to review these terms periodically to stay informed. If you do not agree with any part of these terms, please refrain from using our website for shopping. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

Thank you for choosing to shop with CoraJCollection (CJC).

Cora J Collection
THE CJC